



912 Crescent Street  
 Menomonie, WI 54751  
 Phone: 715-231-2000  
 Fax: 715-231-2407  
 www.24-7telcom.com

24-7 Telcom  
 Residential Phone Application Contract

Date: \_\_\_\_\_  
 CSR: \_\_\_\_\_  
 Account #: \_\_\_\_\_  
 Date of Service: \_\_\_\_\_

**CUSTOMER INFORMATION**

Name: \_\_\_\_\_ Contact Phone Number: \_\_\_\_\_  
*(If joint account please add additional name)*  
 Address: \_\_\_\_\_ Email Address: \_\_\_\_\_  
 City: \_\_\_\_\_ Driver's License Number: \_\_\_\_\_  
 State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Social Security Number: \_\_\_\_\_  
 Billing Address if different: \_\_\_\_\_  
 Residence is:  Customer Owned  Rental  New Construction  Mobile Home  Seasonal

**OTHER INFORMATION (Please list last person at this location and / or landlord information)**

Name: \_\_\_\_\_ Address: \_\_\_\_\_ Phone #: \_\_\_\_\_

**TELEPHONE SERVICE DETAILS**

Telephone Service Details	Main Line	2nd Line	Comments
Current Phone Number			
Assign New Phone Number	<input type="checkbox"/> Yes	<input type="checkbox"/> Yes	
Will jacks and/or wiring be needed? <input type="checkbox"/> No <input type="checkbox"/> Yes _____ # of jacks (Labor rate \$50.00 per hour + equipment charges)			

**CALLING FEATURES & PACKAGE PLANS**

24-7 Telcom Package Plans	Basic Connection: Includes Phone Line & Unlimited Local Calling	Customer Choice I: Includes Basic Connection, Choice of 1 Calling Feature & 1 Specialty Feature	Customer Choice II: Includes Basic Connection, Choice of 2 Calling Features & 2 Specialty Features
Main Phone Line	<input type="checkbox"/> \$19.95	<input type="checkbox"/> \$24.95	<input type="checkbox"/> \$29.95
2nd Phone Line	<input type="checkbox"/> \$16.95	<input type="checkbox"/> \$21.95	<input type="checkbox"/> \$26.95

**All telephone lines are subject to a \$6.00/month Subscriber Line Charge plus any taxes; Local, State, or Federal.**

Available Calling Features				Available Specialty Features			
Calling Features	Main Line	2nd Line		Specialty Features	Main Line	2nd Line	
Three-Way Calling	<input type="checkbox"/>	<input type="checkbox"/>		Automatic Callback	<input type="checkbox"/>	<input type="checkbox"/>	
Call Forwarding	<input type="checkbox"/>	<input type="checkbox"/>		Automatic Recall	<input type="checkbox"/>	<input type="checkbox"/>	
Call Forward Busy	<input type="checkbox"/>	<input type="checkbox"/>		Caller ID Number	<input type="checkbox"/>	<input type="checkbox"/>	
Call Forward No Answer	<input type="checkbox"/>	<input type="checkbox"/>		Caller ID Name/Num	<input type="checkbox"/>	<input type="checkbox"/>	
Call Waiting	<input type="checkbox"/>	<input type="checkbox"/>		Caller ID/Call Waiting	<input type="checkbox"/>	<input type="checkbox"/>	
Deactivate Call Waiting	<input type="checkbox"/>	<input type="checkbox"/>		Select Call Accept	<input type="checkbox"/>	<input type="checkbox"/>	
Speed Call 8	<input type="checkbox"/>	<input type="checkbox"/>		Select Call Forward	<input type="checkbox"/>	<input type="checkbox"/>	
Speed Call 30	<input type="checkbox"/>	<input type="checkbox"/>		Select Call Reject	<input type="checkbox"/>	<input type="checkbox"/>	
Toll Restriction	<input type="checkbox"/>	<input type="checkbox"/>		Select Distinct Ring	<input type="checkbox"/>	<input type="checkbox"/>	
Message Waiting Lamp*	<input type="checkbox"/>	<input type="checkbox"/>		Multi Ring	<input type="checkbox"/>	<input type="checkbox"/>	
Stutter Dial Tone*	<input type="checkbox"/>	<input type="checkbox"/>		Voice Mail	<input type="checkbox"/>	<input type="checkbox"/>	
				Wire Maintenance	<input type="checkbox"/>	<input type="checkbox"/>	

\*These features only available on a 231-XXXX phone number

**LONG DISTANCE OPTIONS (You must choose a Long Distance Provider)**

Long Distance Provider: \_\_\_\_\_ Calling Cards: # of cards: \_\_\_\_\_  
 Toll Blocking:  Yes  No 800/888 Number:  Yes  No  
*If no long distance provider is selected Toll Blocking blocks 1010XXXX*  
 Collect, 900 Number and Third Party Billing Numbers are blocked also. Long Distance Freeze\* (free of charge):  Yes  No  
 \*A Long Distance freeze prevents your long distance from being changed without your handwritten permission to our office

**DIRECTORY LISTING (As it should appear in the directory)**

(Name) \_\_\_\_\_ (Address) \_\_\_\_\_  
 Omit Address from Directory  
 (Additional Listing: \$3.00/month)

**DIRECTORY INFORMATION**

Telephone Line Listings	Published: Number will be listed in the Directory and Directory Assistance.	Unlisted: Number not listed in Directory, but available through Directory Assistance	Unlisted/Unpublished: Number is not listed in Directory or through Directory Assistance.
Main Phone Line	<input type="checkbox"/> No Monthly Charge	<input type="checkbox"/> \$1.00 Monthly Charge	<input type="checkbox"/> \$2.00 Monthly Charge
2nd Phone Line	<input type="checkbox"/> No Monthly Charge	<input type="checkbox"/> No Monthly Charge	<input type="checkbox"/> \$2.00 Monthly Charge

**SECURITY QUESTIONS/AUTHORIZED USERS**

Please choose one security question that will be used to determine authorized people on this account.

Authorized user(s) (Able to inquire and make changes to account)

What is your favorite pet's name \_\_\_\_\_

What is your favorite color? \_\_\_\_\_

Keyword for account security? \_\_\_\_\_

**COMMENTS**

Did anyone refer you to our company?

Yes

No

Who referred you? \_\_\_\_\_

**PLEASE READ THE FOLLOWING & SIGN AT THE BOTTOM**

Through my signature below, I verify that I am authorizing 24-7 TELCOM to become my new primary carrier for the provision of Telecommunication services. I authorize 24-7 TELCOM to act as my agent to achieve this change, and direct my current primary carrier to work with 24-7 TELCOM to accomplish this change.

I grant 24-7 Telcom a right-of-way easement to construct, operate and maintain a telecommunications line or system on my premises and in or upon all streets, roads or highways abutting the above premises, and also the right to cut or trim trees and to bury cable necessary to the efficient operation of the system.

I understand that my previous local service provider will charge me to switch providers and should I desire to return to my former carrier, I may be required to pay an additional charge to reconnect to that company. I also understand that my new primary carrier may have different calling areas, rates and charges than my current primary carrier, and that by signing below I indicate that I understand those differences (if any) and am willing to be billed accordingly.

I certify that I am at least eighteen years of age and that I have read and understand this letter of agency and that I am authorized to change telephone companies for services to the telephone number(s) listed above. I am further authorizing 24-7 TELCOM to obtain billing information, customer service reports, and to obtain reports from credit references or credit agencies.

**Early termination fees may apply.**

**Installation may take up to 5 business days.**

Signature of Applicant \_\_\_\_\_

Date \_\_\_\_\_

Signature of Applicant \_\_\_\_\_

Date \_\_\_\_\_

Joint account requires two signatures.

FOR OFFICE USE ONLY:

Credit Rating: \_\_\_\_\_

Security Deposit \_\_\_\_\_

(If required)

Amount of Advance Payment \_\_\_\_\_

Please remit this amount with application \_\_\_\_\_

Contract signed?  Yes

Set-up Fee Paid?  Yes

Check # \_\_\_\_\_

Cash

Credit Card

**Make checks payable to 24-7 Telcom**